Week 8 Video 3

Text Mining

Text Mining

Related to discourse processing, computational linguistics, natural language processing...

Text Mining

Is hard

Is very different from the types of interaction data and course data I've discussed throughout the rest of the class

Different Stuff Works

Stuff that works poorly in interaction data works great in text mining

Support Vector Machines

Stuff that works great in interaction data is less relevant in text mining

Bayesian Knowledge Tracing, IRT

Interesting Attributes of Textual Data

- Really high dimensionality
 - Many many words in a corpus of data
- Multiple levels of analysis that look very different from each other
 - From individual phonemes and graphemes to entire books

Analyses often conducted

At level of whether individual words are seen

- A popular algorithm for this is Latent Semantic Analysis (LSA)
 - Represents utterances or paragraphs such that each row is an utterance or paragraph
 - And each column is a word that can be present (1) or absent (0)
 - Conducts singular value decomposition (a matrix factorization algorithm conceptually similar to factor analysis) to find structure
 - Does not look at syntax of sentences, just what words are present (Landauer, Foltz, & Laham, 1998)
 - Does consider co-occurrence of words across large corpuses

Alternatively, analysis is conducted using

- Pairs of words, in order, called bigrams
- □ Triplets of words, in order, called *trigrams*
- "Colorless green ideas sleep furiously"
- Bigrams: "Colorless green", "green ideas", "ideas sleep", "sleep furiously"
- Trigrams: "Colorless green ideas", "green ideas sleep", "ideas sleep furiously"



Toolkit that supports turning utterances into unigrams, bigrams, and trigrams, as well as more powerful feature extraction methods, and then running data set through a range of powerful machine learning algorithms

http://www.cs.cmu.edu/~cprose/LightSIDE.html



Semantic Tagging

Another approach is to reduce specific words to semantic categories, such as sports, business, time, prior to analysis

Allows easier categorization of types of utterances that is less dependent on presence of specific words

Semantic Taggers

http://www.liwc.net/

http://ucrel.lancs.ac.uk/wmatrix/



Another type of tool can provide coherence metrics

A modern, updated version of reading level metrics such as Fleisch-Kincaid

□ How hard is a text to read?



A popular tool that provides several metrics about a text, including coherence

http://cohmetrix.memphis.edu/cohmetrixpr/index.html

http://tea.cohmetrix.com/

Coh-Metrix

- Over 100 metrics
- Distilled into five core characteristics of a text
- 1. Concrete (vs. abstract) words
- 2. Syntactic complexity
- 3. Narrativity (vs. expository)
- 4. Referential coherence
- 5. Situational coherence

(Graesser, McNamara, & Kulikowich, 2011)



Many uses of text mining in education

- Analysis of sentiment and emotions within learner utterances (D'Mello et al., 2008)
- Studying content of online discussion forums
- Studying pair collaboration online (Dyke et al., 2013)
- Enhancing tutorial dialogues between students and online tutoring systems (Forsyth et al., 2013)
- Studying learner expertise in think-aloud data (Worsley & Blikstein, 2011)



Hidden Markov Models